



QUALITY POLICY STATEMENT

VCJ business activities comprise of construction, architectural services, homes, joinery and shopfitting, glass and aluminium, plumbing and electrical.

VCJ aims to become a market leader in providing quality products and services through the provision of the highest standards possible, based on best international practices. Such a commitment will ensure client satisfaction, every time.

Our Integrated Management System complies with Quality Standard AS/NZS ISO 9001:2008 and AS/NZS 4801:2001 and takes the broader view that effective organisational management systems provide the firm base for continuous improvement.

Our IMS is designed to reflect the values and philosophy of an organisation that promotes integrity, innovation, quality and values excellence.

The aims of the Integrated Management System are to:

1. ensure that client requirements are understood and consistently satisfied;
2. continually improve and grow the business unit operations;
3. maintain a competitive advantage and sound reputation in the market place; and
4. sustain profitability and continue to provide financial security for all of its employees and stakeholders.

The above is achieved through:

- maintaining courtesy and respect for clients at all times;
- maintaining the high quality of the products and services;
- developing more efficient & effective operating and project management practices;
- maintaining and extending the initiative and skills of all employees;
- ensuring compliance with relevant standards and statutory regulations and other requirements; and
- demonstrating commitment to minimising accidents/incidents through the promotion of safe work practices and care of the environment.

We believe that through an awareness of the requirements of quality and professional training, the business unit's workforce can lead the quality drive toward industry best practice.

VCJ is committed to recognising its clients as part of its "team". This allows the organisation as a whole to focus on providing client satisfaction. Compliance to this Quality Policy is fundamental to the success of all the business units, and requires the continued support and commitment of all personnel associated with VCJ.

A handwritten signature in black ink that reads 'Michael Vos'.

Michael Vos
Executive Chairman

25th March 2009

